
SACBC PASTORAL CARE FOR MIGRANTS AND REFUGEES

DIRECTORY OF SERVICES FOR REFUGEES AND MIGRANTS
IN SOUTH AFRICA

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A WORD FROM ARCHBISHOP BUTI TLHAGALE OMI

The needs of Migrants and Refugees are complex and diverse, including the need for documentation, accommodation, food, family separation, counselling, health care etc. Often the person in mobility has all these needs at the same time. Therefore, with the limited resources of many churches, there is a need for continuous monitoring and evaluation of the services and existing networks. This requires that Pastoral Care adopts a strategic plan to better coordinate services. (e.g. obtaining documentation). Pastoral care would also require developing a connection with relevant government departments in their own municipalities, provincial or national.

Pastoral Care should be attentive to the development of pastoral skills and techniques to observe, identify and be sensitive to migrants' needs. Because of vulnerability and the desire to avoid being a burden, some individuals may decide to be silent. Therefore, the Pastoral Care Agents should develop the skills to notice when people present unusual behaviour and intervene to assist.

It is not easy to enter into another culture, to put oneself in the shoes of people so different from us, to understand their thoughts and their experiences. As a result, we often refuse to encounter the other and we raise barriers to defend ourselves. Local communities are sometimes afraid that the newly arrived will disturb the established order. They fear that they will



‘steal’ something they have long laboured to build up. The newly arrived also have fears. They are afraid of confrontation, judgment, discrimination and failure. These fears are legitimate, based on doubts that are fully comprehensible. Having doubts and fears is not a sin. The sin is to allow these fears to determine our responses, to limit our choices, to compromise respect and generosity, to feed hostility and rejection. The sin is to refuse to encounter the other, the different, the neighbour when this is in fact a privileged opportunity to encounter the Lord.

From this encounter with Jesus present in the poor, the rejected, the refugee, the asylum seeker, flows our prayer of today. It is a reciprocal prayer: migrants and refugees pray for local communities, and local communities pray for the newly arrived and for migrants who have been here longer. To the maternal intercession of Mary Most Holy, we entrust the hopes of all the world’s migrants and refugees and the aspirations of the communities which welcome them. In this way, responding to the supreme commandment of charity and love of neighbour, may we all learn to love the other, the stranger, as ourselves.


+ Buti Thlagale, OMI


SACBC Liaison Bishop for Migrants and Refugees


GOVERNMENT SERVICES

NATIONAL GOVERNMENT

Department of Home Affairs - Ministry of Home Affairs


 Hallmark Building, 230 Johannes Ramokhoase
Sehume Street
Pretoria
Gauteng
0001
South Africa

 Department of Home Affairs
Private Bag X114,
Pretoria
0001

 012 406 2500

 <http://www.dha.gov.za>

 <https://goo.gl/maps/62tHn>



 Custodianship of refugee affairs,
Administers admissions into the country,
Determines residency services, policy directives and status
of foreigners and issuing permits thereof.
Hon. Dr Pakishe Aaron Motsoaledi is the Minister of Home
Affairs of the Republic of South Africa.


 0800 60 11 90


 hacc@dha.gov.za

Deputy Minister: Hon. Mr Njabulo Nzuza

Director General of Home Affairs:

 Mr. Livhuwani Tommy Makhode
 Hallmark Building, 230 Johannes Ramokhoase corner
Thabo
Sehume Street
Pretoria
Gauteng
0001
South Africa


 0800 60 11 90 / 12 406 7070 / 072 362 9142

 012 810 7311


 directorgeneral@dha.gov.za / thomas.sigama@dha.gov.za

Deputy Director General Finance

DDG Finance: Mr. Gordon Hollamby

 Gordon.hollamby@dha.gov.za


 Pretoria, Gauteng , South Africa.


 071 640 8388 / 012 406 4377

Deputy Director General: Head Communication Services

DDG: Mayihlome Tshwete

 mayihlome.tshwete@dha.gov.za

 012 432 6621


 072 869 2477


 Pretoria, Gauteng, South Africa.

Deputy Director General: Immigration Services

DDG: Jackie Mckay

 jackson.mckay@dha.gov.za

 012 406 2697


 082 442 8998


 Pretoria, Gauteng, South Africa.

Deputy Director General: Learning Academy

DDG: Nkidi Mohoboko

 nkidi.mohoboko@dha.gov.za

 012 406 4933


 076 522 4636

 Pretoria, Gauteng, South Africa.

Deputy Director General: Civic Services

DDG: Thomas Sigama

 thomas.sigama@dha.gov.za

 012 402 2167

 082 442 8998

 Pretoria, Gauteng, South Africa.

Deputy Director General: ICT

DDG: Mr Nhlanhla Mabaso

nhlanhla.mabaso@dha.gov.za

012 406 4980

Pretoria, Gauteng, South Africa.

Pretoria
0001

012 320 1191

012 320 1297

The Refugee Appeal Board considers appeals made against the decision of the Refugee Status Determination Officers.

Deputy Director General: Counter Corruption & Security

DDG: Adv. Conny Moitse

constance.moitse@dha.gov.za

012 406 4422

082 956 5696

Pretoria, Gauteng, South Africa.

Standing Committee on Refugee Affairs

16th Floor Sanlam Middlestad Building,
252 Corner Andries and Pretorius Street
Pretoria

012 320 0961

012 320 1723

Reviews manifestly unfounded decisions on asylum claims and reviews the work of status determination officers.

Deputy Director General: Institutional Planning & Support

DDG: Mr. Thulani Mavuso

thulani.mavuso@dha.gov.za

012 406 7070

082 330 1404

Pretoria, Gauteng, South Africa.

Department of Social Development

134 Pretorius Street,
HSRC Building
Pretoria

Private Bag X901,
Pretoria, 0001

012 312 7500/7653

012 312 7988

The government department responsible for social assistance and the care of vulnerable persons, such as unaccompanied minors.

Directorate: Refugee Affairs

ACD: Asylum Seeker Management: Mr Mandla Madumisa

Hallmark Building, 230 Johannes Ramokhoase
Sehume Street
Pretoria
Gauteng
0001
South Africa

mandla.madumisa@dha.org.za

012 406 2543

NORTH WEST PROVINCE

Department of Home Affairs (Klerkdorp Regional Office)

OR Tambo 50A
Klerkspoort
Mmabatho

018 462 6720


018 462 1933


Refugee Appeal Board of South Africa


16th Floor Sanlam Middlestad Building,
252 Corner Andries and Pretorius Street
Pretoria

The Secretary: Refugee Appeal Board
Pretmed Building
Private Bag X500,

Department of Social Development


 Provident Building, 4th Floor
University Drive
Mmabatho
2735


 018 387 0255 / 3497 / 0281 / 3434


 018 384 5521 / 6219

EASTERN CAPE PROVINCE


Department of Home Affairs Refugee Reception Office

 KIC 5 Sidon Street
North End
Port Elizabeth


 041 403 7412/13


 041 403 7433


 Sipho.Lucas@dha.gov.za

 Accepts all applications for asylum in this region.


Department of Home Affairs (Regional Office)


 Old Etata Building
Corner Owen and Leeds Road
Umtata


 047 531 1955

 047 531 2060


Department of Home Affairs (Queenstown District Office)


 Hexagon Hotel
Corner Cathedral Way and Zeiler Street
Queenstown

 045 839 2109


 045 839 2170


Department of Social Development (Port Elizabeth)


 Corner Stroon and Matie Street
Stoondale

 041 406 5700


Department of Social Development (Provincial Office)


 Dukumbana Building
Independent Building
Bisho
Eastern Cape

 040 608 5806

 040 639 1644


South African Police Services


 Corner Lennox and Mount Streets
Mountcroix
Port Elizabeth


 041 394 6326

LIMPOPO PROVINCE



Department of Home Affairs (Regional Office)


 Library Gardens
Corner Grobler and Schoeman Street
Polokwane


 015 963 2269


 015 291 5104

Department of Home Affairs Musina Refugee Reception Office (RRO)

 **Mr Jimmy Malemela**
 8 Harold Grenfell Road
Musina
0900


 015 534 5300


 083 852 0104

 015 534 2886


 jimmy.malemela@dha.gov.za

Department of Home Affairs (Beitbridge Port Control - Border Post)


 015 530 0067

 015 530 0070


Department of Social Development

 Dept. of Health and Social Development Building
18 College Street
Polokwane


 015 293 6004 / 6054 / 6011

 015 293 6150 / 6060 / 6170

South African Public Police Service (Musina)


 015 534 7400


South African Public Police Service (Beit Bridge)


 015 534 7626

MPUMALANGA PROVINCE


Department of Home Affairs (Nelspruit Regional Office)


 Corner Henshall and Brander Streets
Nelspruit


 013 753 3131

 013 752 5250


Department of Home Affairs (Witbank Regional Office)


 Justice Avenue
Witbank, 1035


 013 656 7577

 013 656 4834

Department of Social Development


 7 Government Boulevard
Riverside Park, Ext 2
Nelspruit


 013 766 3098/3253


 013 766 3475/3464


NORTHERN CAPE PROVINCE

Department of Home Affairs (Kimberley Regional Office)


 9 New Public Building
Main Road
Kimberly, 8300


 Private Bag X5009


 053 839 5400


 053 831 4836

Department of Home Affairs (Upington Regional Office)


 34/38 Mark St
Upington, 8801


 Private Bag X5009
Upington, 8800

 054 332 3117

 054 332 4799

Department of Social Development

 Mimosas Complex
Barkley Road
Homestead
Kimberley, 8300


 053 807 5600


 053 807 5603 / 871 1062


WESTERN CAPE PROVINCE

Department of Home Affairs Refugees Reception Office (Was closed but court ruled it open by July 2013)

 Ms Thembi Ndlovu

 142 Voortrekker Road
Maitland

 012 395 4143

 082 805 2765


 086 670 4434


 thembi.ndlovu@dha.gov.za


 Receives asylum applications in the Cape region.


Department of Home Affairs (Cape Town Regional Office)

 Faircape Building
56 Barrack Street, 8001
Cape Town
5th Floor, Customs House
Fore Shore, Cape Town
8000



 021 468 4503


 021 461 7686

 (NIB) 021 468 4505


 (NIB) 021 462 1148

Department of Home Affairs (Cape Town International Airport Port of Entry)

 Mr Alex Kemp
 alex.kemp@dha.gov.za

 021 935 5900


 076 481 4562


 021 935 5912

Department of Home Affairs (Cape Town Harbour)

Head of Airport: Ms Carlyn Hewitson


 carlyn.hewitson@dha.gov.za

 021 421 1007 / 021 401 9099


 082 350 6420


Department of Social Development

Head of Airport: Union House
14 Queen Victoria Street, 8001
Cape Town

 General Enquiries: 021 483 5045

Head of Dept: 021 483v3083 / 3125


 021 483 4783


 Provides assistance and social grants to vulnerable people.


KWAZULU NATAL PROVINCE


Department of Home Affairs Durban Refugee Reception Office (RRO)


 **Ms Naleen Balgobind**

 132 Moore Street
Durban


 031 362 1205


 031 362 1220


 021 424 5645

 Receives all applications for asylum in the KwaZulu - Natal region.


Department of Home Affairs (Regional Office)

 2nd Floor, United Building
181 Church Street
Pietermaritzburg


 039 345 4177


 039 345 5079

Department of Home Affairs (Durban Harbour)

 Vanapragasen Naidoo

 vanu.naidoo@dha.gov.za


 031 366 2529


 082 940 0561

Richards Bay Harbour


 Muzi Sarilla


 muzi.sarilla@dha.gov.za


 035 780 8000/1/3/4/5/7

 035 789 1369


Department of Social Development (Durban Office)


 Room 139, 1st Floor
Esplanade Government Building
Corner Stanger and Victoria Embankment


 031 360 5444

 031 337 5914

Department of Social Development (Provincial Office)

 208 Hoosen Haffejee Street
Pietermaritzburg
Kwazulu-Natal

 033 264 5400


 033 264 5435


GAUTENG PROVINCE


Home Affairs Gauteng Provincial Manager:


 Mr. Albert Matsaung

 albert.matsaung@dha.gov.za


 Braamfontein, Gauteng,
South Africa

 011 242 9003

 082 887 9293

 011 659 1227 / 8/9


Lindela Repatriation Centre (Home Affairs)


 10 Tom Muller Road
Krugersdorp West
Gauteng
1742
South Africa

 Job Jackson


 job.jackson@dha.gov.za


 011 662 0521 / 0520


 083 852 0104

 011 660 1305 or 011 665 5522

Department of Home Affairs (OR Tambo International Airport Control)

 OR Tambo Airport Road
Kempton Park, Johannesburg

 011 941 6200 / 1627

 011 390 1015


Lanseria Aripport Immigration Services


 Lanseria, Gauteng, South Africa.


Department of Home Affairs (Johannesburg Regional Office)

 **Operations – Johannesburg Metro**
Lungile Mkhulise

 lungile.mkhulise@dha.gov.za

 New Government Building
Corner Harrison and Plein streets


 011 639 4000


 011 834 6623


Johannesburg Local Office

 Leslie Ramonetha

 leslie.ramonetha@dha.gov.za

 011 792 0192


 072 621 8449


 011 792 2760 / 011 792 1454

Randburg Medium Office

 Herman Lehasa Lekalakala

 lehasa.lekalakala@dha.gov.za


 011 786 2940 / 1 / 2 / 3


 011 887 0515

Alexandra Medium Office

 Thiru Moodali

 thiru.moodali@dha.gov.za


 011 938 3296


 072 919 9586

Maponya Medium Office

 Ruth Nthate

 ruth.nthate@dha.gov.za

 011 279 7300

 011 766 2079

Roodepoort Medium Office

Pearl Poto
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 011 936 5666
 079 519 4377
 011 936 5753

Soweto Local Office Small

Johan L Broodryk
 johan.broodryk@dha.gov.za
 Orlando West
 011 933 1412
 11 933 4408

Bara Mall Local Office Small

Aubrey Makgopela
 aubrey.makgopela@dha.gov.za
Diepkloof
 011 988 6872
 011 988 6872

Dobsonville Local Office Small

Minky Ubusi
 minky.ubusi@dha.gov.za
 Dobsonville
 011 342 2543
 011 342 3685

Eldorado Park Local Office Small

Aubrey Makgopela
 aubrey.makgopela@dha.gov.za
 Eldorado Park
 011 211 4314
 011 855 0197

Ennerdale Local Office Small

Ramasondo Leshomo
 ramasondo.leshomo@dha.gov.za
 Ennerdale
 011 261 0708

Ivory Park Local Office Small

Thiru Moodali
 thiru.moodali@dha.gov.za
 Ivory Park
 011 211 6010

Lenasia Local Office Small

Aubrey Makgopela
 aubrey.makgopela@dha.gov.za
 Lenasia
 011 213 2928
 011 213 2928

Orange Farm Local Office Small

Makgitla Selepe
 makgitla.selepe@dha.gov.za
 Orange Farm

District Manager: Operations – West Rand and Sedibeng district

Lerato Afilaka
 lerato.afilaka@dha.gov.za
 Randfontein, Gauteng, South Africa
 011 660 3186 / 5766
 011 665 5522

Krugersdorp Medium Office

Vellah Marumo
 vellah.marumo@dha.gov.za
 018 788 3246
 071 866 4160
 018 787 2954

Carltonville Medium Office

Brennan Adams
 brennan.adams@dha.gov.za
 Oberholtzer
 016 430 0209
 016 430 0240

Vereeniging Local Office

Dominic Mosia
 dominic.mosia@dha.gov.za
 016 910 0300/ 11
 082 806 8748
 016 910 0353

Vanderbijpark Medium Office

Violet Mofokeng
 violet.mofokeng@dha.gov.za
 016 341 6333
 082 546 9879
 016 341 6335

Heidelberg Medium Office

Mabusane Sejane
 mabusane.sejane@dha.gov.za
 016 430 0219
 083 469 9557
 086 746 1609 / 016 439 9240

Evaton Medium Office

Johannes Motlatla
 johannes.motlatla@dha.gov.za
 016 988 1372
 016 988 1304 / 1247

Sebokeng Medium Office

Alice Latha
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 011 414 5711

Mohlakeng Local Office Small

Lepolisa Lekekela
 lepolisa.lekekela@dha.gov.za
 011 693 5284 / 011 693 4007
 011 693 1039

Randfontein Local Office Large

Nozuko Makapela
 nozuko.makapela@dha.gov.za
 018 788 3246
 018 787 2954

Khutsong Local Office Small

Johannes Lekekela
 johannes.lekekela@dha.gov.za
 011 410 7490

Kagiso Local Office Small

Kelopile Morake
 kelopile.morake@dha.gov.za
 011 437 1602
 082 807 4491

District Manager: Operations – Ekurhuleni Metro

Mamokubung Moeketsi
 mamokubung.moeketsi@dha.gov.za
 Germiston
 011 452 4014 / 5
 084 826 3790

Edenvale Medium Office

Tsakani Hlungwani
 tsakani.hlungwani@dha.gov.za
 011 917 7681

Benoni Medium Office

Eunice Gcule
 eunice.gcule@dha.gov.za
 011 975 9335

Boksburg Medium Office

Ngwako Ramaroka
 ngwako.ramaroka@dha.gov.za
 011 869 8502
 073 576 1474

Kempton Park Medium Office

Ms Ntebatse Beverly Matenche
 ntebatse.matenche@dha.gov.za
 011 437 1617
 082 885 5213

Alberton Medium Office

Elias Mokoena
 elias.mokoena@dha.gov.za
 011 730 9800 / 011 730 9826
 082 807 4601

Germiston Large Office

Godfrey Mabusela
 godfrey.mabusela@dha.gov.za

Springs Large Office

Tlwaelo Modisane
 tlwaelo.modisane@dha.gov.za
 011 730 4306
 072 610 4465
 086 697 8850

Department of Social Development

Thusanang Building
69 Commissioner Street
Johannesburg
 011 355 7687 / 7977 / 7878
 011 355 7694 / 7753

Nigel Medium Office

Chanell Minnaar
 chanell.minnaar@dha.gov.za
 011 744 8120
 082 885 9747

Johannesburg Family Court/Regional Civil Court

15 Market Street
Johannesburg
 011 241 6831
 Adjudicates family law matters, assists in instituting divorce proceedings.


Brakpan Medium Office


Mapule Mabena
 mapule.mabena@dha.gov.za
 011 744 8800


Civil Section of the Johannesburg Magistrates Court


Corner Fox & Ntemi Piliso streets
Marshalltown, Johannesburg
 011 491 5097


City of Joburg Migrants Help Desk

 **Migration Sub Unit head: Robinson Sathekge (Mr)**

 CJ Cronje Building
80 Loveday street
Johannesburg


 011 376 8684


 076 503 9730


 011 376 8593

 robinsonS@joburg.org.za

Region C Office:

 100 Christiaan De Wet Road
Florida Park


 011 761 0270 / 7


 Assists migrants with accessing government services in Johannesburg and general advice to migrants.


Department of Home Affairs Refugee Reception Office (Marabastad)


 **Siboneleo Manana**


 **Mr. Mfundo Ngozwane**

 Corner E'skia Mphahlele and Struben Street
Pretoria west


 012 795 4174


 082 808 6609


 Sibonelo.manana@dha.gov.za /
Mfundo.ngozwane@dha.gov.za


 Accepts asylum applications from SADC nationals to help alleviate pressure at other Refugee Reception Centres.

Tshwane Interim Refugee Reception Office (Pretoria Show grounds)


 203 Souter Street, Pretoria Show grounds.
Pretoria

 012 395 4143


 074 134 9406


 012 327 5782 / 086 579 7823


 Mfundo.ngozwane@dha.gov.za

 Receives asylum applications in the Pretoria area.


Department of Home Affairs (Pretoria Regional Office)

 3rd Floor, Sentrakor Building
Pretorius Street
Pretoria

 012 324 1860 / 74


 012 326 8328


District Manager: Operations – Tshwane Metro


 Baba Mlenzana

 baba.mlenzana@dha.gov.za

 Pretoria North

 012 395 4307


 082 902 8853


 086 546 5118

Pretoria Regional Office

 joyce Ncalo

 joyce.ncalo@dha.gov.za


 012 663 6084


 076 920 0523


Centurion Medium Office

 Nikiwe Tshikanda

 nikiwe.chikanda@dha.gov.za

 012 840 9050 / 1


 071 350 0906


 012 840 2060

Mamelodi Medium Office






 Kgomotso Masekela

 kgomotso.masekela@dha.gov.za




 Mahube Valley, Mamelodi

 012 734 1016




Cullinan Medium Office

 Ziphora Chauke
 ziphora.chauke@dha.gov.za
 Cullinan
 012 703 0146
 076 410 5742




Pretoria Sexual Offences Court

 Corner Francis Baard and Sophie de Bruyn Street, Pretoria
 012 319 4000
 012 319 417

GaRankuwa Medium Office

 Henry Madalane
 henry.madalane@dha.gov.za
 012 702 8785 / 95





Mabopane Medium Office

 Betty Machele
 betty.machele@dha.gov.za
 012 797 2011 / 3

Soshanguve Medium Office

 Godfrey Tladinyana
 012 717 2994
 072 194 4138

Temba Medium Office

 Ellias Matjabe
 elias.matjabe@dha.gov.za
 Hammanskraal
 012 542 9200/1
 082 881 9798


Akasia Large Office


 Mantake Masemola
 andrew.masemola@dha.gov.za


STATUTORY BODIES

GAUTENG PROVINCE


South African Human Rights Commission - Johannesburg

 33 Hoofd Street,
Braampark Forum 3
Braamfontein, 2198
Johannesburg

 011 877 3750 / 3600


 011 877 3750


 info@sahrc.org.za

 Addresses human rights violations and seeks redress for such violations through monitoring, advocacy and education and training.


The Public Protector

 Public Protector House,
Hillcrest Office Park,
175 Lunnon street,
Hillcrest, 0083
Pretoria


 Office of the Public Protector
Private Bag X677,
Pretoria, 0001

 012 366 7000


Toll-free: 0800 112 040


 012 362 3473 / 086 575 3292


 registration2@pprotect.org


 Receives and investigates complaints from the public against government agencies or officials, and has the power to recommend corrective action and to issue reports.

Commission on Gender Equality


 2 Kotze Street,
Old Women's Jail, East Wing, Constitution Hill,
Braamfontein, Johannesburg

 P.O.Box 32175
Braamfontein, 2017


 011 403 7182


 011 403 7188

 cgeinfo@cge.org.za


 Promotes gender equality and makes recommendations on any laws and policy which affects gender equality.

Commission for Conciliation, Mediation and Arbitration


 CCMA National Office
28 Harrison street
Johannesburg 2001


 Private Bag X94,
Marshalltown 2017


 011 377 6650 / 6600


 (Hotline): 011 834 7351

 ho@ccma.org.za








 CCMA House
127 Corner Fox & Eloff streets
Next to Ghandi Square

 011 220 5000





 011 220 5101/2/3/4/5

 Advises on labour rights and codes of good practice in terms of the Labour Relations Act, and mediates in labour-related disputes.







Independent Police Investigative Directorate (formerly Independent Complaints Directorate)

-  City Forum Building
114 Madiba street,
Pretoria
-  Private Bag X941,
Pretoria, 0001
-  012 399 0000
-  012 326 0408
-  complaints@ipid.gov.za
-  <http://www.ipid.gov.za>
-  Investigates rights violations by the police.






Gauteng Rental Housing Tribunal

-  Room 215, Sanlam Plaza East,
Pretoria
-  012 358 4403 / 358 4291
- Toll-free: 0860 4288 364
-  086 513 2194
-  Deals with all types of illegal or unfair practices relating to the landlord/tenant relationship.

South African Qualifications Authority






-  SAQA House
1067 Arcadia street,
Hatfield
Pretoria
-  Postnet Suite 248
Private Bag X06,
Waterkloof, 0145
-  012 431 5000
- Toll-free: 086 010 3188
-  012 431 5039 / 5147
-  customerscare@saqa.co.za
-  Provides information regarding the evaluation of foreign qualifications.

South Africa Social Security Agency

-  501 Prodinsa Building
SASSA House, Pretorius street
Pretoria
0083
-  Private Bag X55662
Arcadia
Pretoria
0083
-  012 400 2000
-  GrantEnquiries@sassa.gov.za
-  Provides information regarding the evaluation of foreign qualifications.

FREE STATE PROVINCE

South African Human Rights Commission

-  1st Floor
50 East Burger Street
Bloemfontein
-  051 447 1130
-  051 447 1128
-  akhompeli@sahrc.org.za
-  Creates awareness, protects, monitors and promotes the observance of human rights.


EASTERN CAPE PROVINCE


South Africa Human Rights Commission


-  4th Floor, Oxford House
86-88 Oxford Street
East London
5200
-  043 722 7821
-  053 722 7830
-  ymvovo@shrc.org.za

LIMPOPO PROVINCE

South African Human Rights Commission

 1st Floor, Office 102, Library Gardens Square
Corner Francis Baard and Gliber Street
Polokwane


 015 291 3500/4


 015 291 3505


 mngobeni@shrc.org.za

MPUMALANGA PROVINCE

South African Human Rights Commission

 45 Mark & Scot Road
Ancorley Building
Upington


 054 332 3993/4


 054 332 7750


 mmuntingh@sahrc.org.za

NORTH WEST PROVINCE

South African Human Rights Commission

 North West Provincial Office
No. 170 Klopper Street
Rustenberg, 0299


 014 592 0614 / 1412


 014 594 1069


 pmochadibane@sahrc.org.za

KWAZULU NATAL PROVINCE

South African Human Rights Commission


 1st Floor, Victoria Embankment
Durban


 031 304 7323/4/5


 031 304 7323

 ldlamini@shrc.org.za


Commission for Gender Equality


 Commercial City Building
12th Floor
40 Dr. AD Xuma Road
Durban


 031 305 2105

 031 307 7435

Commission for Conciliation, Mediation and Arbitration (CCMA)


 Embassy Building
1st Floor Registrations & 7th Floor Hearings
199 Smith Street
Durban 4001


 031 362 2300 / 368 7387


 031 368 7407 / 031 368 7387


 kzn@ccma.org.za

Independent Complaints Directorate (ICD)

 The Marine Building
3rd Floor
22 Dorothy Nyembe Street
Durban


 031 310 1300


 031 305 8214


 08:00 - 16:30


MPUMALANGA PROVINCE

South African Human Rights Commission

 Caltex Building
32 Bell Street
Nelspruit


 013 752 5870


 013 752 6890


 Public services on human rights protection.

WESTERN CAPE PROVINCE


South African Human Rights Commission - Western Cape Office


 7th Floor ABSA Building
132 Adderley Street
Cape Town


 021 426 227

 021 426 2875


Commission for Gender Equality


 5th Floor ABSA Building
132 Adderley Street
Cape Town


 021 426 4080/3

 021 424 0549

Independent Police Investigative Directorate

 Coner Mazzur & Petrusa Road
1st Floor, Fintrust Building
Bellville
Cape Town


 021 941 4800


 021 949 3196


 westerncape@ipid.gov.za

Commission for Conciliation, Mediation and Arbitration

 78 Darling Street
Cape Town

 021 469 0111


 021 465 7193 / 7


 Assists in the event of unfair labour practices.


LEGAL SERVICES


FREE STATE PROVINCE

Bloemfontein Justice Centre (LAB)

 2nd Floor, St Andrews Centre
113 St Andrew Street
Bloemfontein


 015 447 9915


 051 447 2106


 Provides free legal services to people who cannot afford private legal assistance.

Kroonstad Justice Centre (LAB)


 99 Murray Street
Kroonstad


 056 216 4800


 056 212 4522


 Provides free legal services to people who cannot afford private legal assistance.

Phuthadithjaba Justice Centre (LAB)


 Block E, FDC Building
Corner of Motlounge and Setai Streets
Phuthadithjaba


 058 713 5000


 058 713 5002


 Provides free legal services to people who cannot afford private legal assistance.

Welkom Justice Centre (LAB)

 Archiquant Building, 8 Heeren Street
Welkom


 057 357 2847


 057 357 1948


 Provides free legal services to people who cannot afford private legal assistance.


NORTHERN CAPE PROVINCE

Lawyers for Human Rights


 River City Centre
Corner Hill and Scott Street
Upington


 054 331 2200


 054 331 2220


 Deals with farm workers but facilitates contact with LHR Johannesburg and Pretoria on migrants rights project.

Colesberg Justice Centre (LAB)


 No. 8 Campbell Street
Colesberg
Upington


 051 753 2280


 051 753 2284


 Provides free legal services to people who cannot afford private legal assistance.

Kimberly Justice Centre (LAB)


 21 Phakamile Mabija
Kimberly


 053 832 2348


 053 832 2356

 Provides free legal services to people who cannot afford private legal assistance.


Upington Justice Centre (LAB)

 16 Weideman Street
Upington, 8801


 054 337 9200


 054 337 9210


 paulm@legal-aid.co.za


 Provides free legal services to people who cannot afford private legal assistance.

LAB Springbok Satellite officer

 Portion of Old Royal Food
Corner of van Reibeck and Loop Street
Springbok


 027 718 2449


 027 718 2453


 Free legal services to people who cannot afford private legal assistance.

LIMPOPO PROVINCE


Lawyers for Human Rights

 No. 10 Waston Street
Musina


 015 523 2203


 072 369 8780 or 079 508 0124


 thabe@lhr.org.za

 Legal assistance to refugees and asylum - seekers, advocacy interventions on law and policy issues in Limpopo Province.


Musina Legal Advice Office


 1224 Rollet Kwinda Street
Extension 2 Nacefield
Musina 0900

 015 533 1002


 015 533 1002 / 086 540 2990


 mj.chirwa@gmail.com


 Monday - Friday 08:30 - 16:00


 Paralegal assistance for all types of matters.

University of Venda School of Law Clinic


 Law School Building
University of Venda
Thohoyandou


 015 962 8637/ 015 962 8639


 015 962 8045


 Provides legal assistance to everyone including migrants.

University of Limpopo Law Clinic


 Ground Floor 0020
New R - Block
University of Limpopo
Polokwane


 015 268 3221


 015 265 3274

 Provides legal assistance to everyone including migrants.


Mamadi Advice Centre

 At Taaibosh Office (ask for the office of the chief) GaMamadi


 083 757 1620


 015 265 3274


 kopamp@yahoo.com


 Offers paralegal advice to South Africans and non- South Africans.

Makhado Justice Centre (LAB)


 Noor Gardens
Coner Krogh and Devenish Street
Makhado


 015 519 1100


 015 519 1103


 Provides free legal assistance to people who cannot afford private legal assistance.

Polokwane Justice Centre (LAB)

 Pioneer Building
52 Landdros Mare Street
Polokwane


 015 291 2429


 015 295 4386


 Provides free legal assistance to people who cannot afford private legal assistance.

Modimolle Justice Centre (LAB)


 Shop 8, Nyl Sake Sentrum
Nelson Mandela Street
Modimolle (Nylstroom)


 041 717 4977


 014 717 4980


 Provides free legal assistance to people who cannot afford private legal assistance.

Thohoyandou Justice Centre (LAB)


 Office 29
Law School Building
University of Venda
Thohoyandou


 P.O.Box 3550
Thohoyandou
0950


 015 962 6383


 Provides free legal assistance to people who cannot afford private legal assistance.

Tzaneen Justice Centre (LAB)


 2nd Floor, Tzaneen Crossing Mall
Corner of Lydenburg and Skirving Street
Tzaneen


 015 307 3129


 015 307 3113

 Provides free legal assistance to people who cannot afford private legal assistance.


Nkunzi Development Association

 105 Schoeman Street
Polokwane

 015 297 6972


 015 297 6975


 08:00 – 16:30 (Mon-Thurs), 08:00 – 16:00 (Fri)


 Deals with the issues of abuse of farm workers.


NORTH WEST PROVINCE

Klerksdorp Justice Centre (LAB)

 3rd Floor, Room 333175, West End Building
Siddle Street
Klerksdorp

 018 464 3022

 081 562 8607

 Provides free legal services to people who cannot afford private legal assistance.

Lichtenburg Justice Centre (LAB)

- 25 Bantje Street
Lichtenburg
- 018 632 7600
- 018 632 7609
- Provides free legal services to people who cannot afford private legal assistance.

Mafikeng Justice Centre (LAB)

- 3rd Floor, East Gallery
Mega City Complex
Mmabatho
- 018 387 5111
- Provides free legal services to people who cannot afford private legal assistance.

Potchefstroom Justice Centre (LAB)

- 2nd Floor, Royal Building
James Moroka Street
Potchefstroom
- 018 293 0045
- 018 297 7425
- Provides free legal services to people who cannot afford private legal assistance.

Rusternburb Justice Centre (LAB)

- Office 21, Tlhabane Community Complex
Tlhabane
- 014 565 5704
- 014 565 6821
- Provides free legal services to people who cannot afford private legal assistance.

Vryburg Justice Centre (LAB)

- 71 Vry Street
Vryburg Mall
Vryburg
- 053 927 0095
- 053 927 0119
- Provides free legal services to people who cannot afford private legal assistance.

Thlabolagang Advice Centre

- 1051 Van der Walt Street
Coligny
- 073 664 9748
- Paralegal assistance.

Lethabong Legal Advice Centre

- 4411 Molapisi Street
Vula Section
Lethabong
- 012 270 1343/2353
- 012 270 2794
- moeranej@wenmail.co.za
- Capacity building on gender issues, HIV/AIDS and human rights. Paralegal services as well as referrals to legal organisations where necessary.

MPUMALANGA PROVINCE

Nelspruit Justice Centre (LAB)

- Nedbank Centre
30 Brown Street
Nelspruit
- 013 753 2154
- 013 755 1540
- Provides free legal assistance to people who cannot afford private legal assistance.

Witbank Justice Centre (LAB)

- Witbank Vusani House
Aras Street
Witbank
- 013 656 5290
- 013 656 5291
- Provides free legal assistance to people who cannot afford private legal assistance.

Ermelo Justice Centre (LAB)



14 Jourbet Street
Ermelo



017 819 7219



017 819 7270



Provides free legal assistance to people who cannot afford private legal assistance.

Bohlabela Advice Centre



R40 Main Road
Bushbuck Ridge (behind Ansari shopping complex)



013 799 1814



013 799 1841



Mon - Fri 08:30 – 16:00



Paralegal Advice.

Leandra Advice Centre



1095 Freddy Butana Nkambule St



017 683 1229 / 017 683 1501



086 269 1256



Mon - Fri 08:30 – 16:00



Paralegal Advice.

Nkomazi



Stand no 788B Schoeman's Daal Trust
Shongwe Mission
Nkomazi Municipality



P.O. Box 1057
Shongwe Mission
1331, Malelane



013 781 0660 / 072 437 1283 / 072 600 4804



086 546 2547



Mon - Fri 08:30 – 16:00



Paralegal Advice.

WESTERN CAPE PROVINCE

University of Cape Town (UCT) Law Clinic



Kramer Law School Building
1 Stanley Road
Middle Campus University of Cape Town
Rondebosh



021 650 5652 / 2678 / 5581



uctlawclinic@law.uct.ac.za / fatima.khan@uct.ac.za



Mon - Wed 08h30 - 13h00



Legal services advice to refugees and asylum seekers. Assistance with appeal hearings. Conducts interviews on behalf of UNHCR in Cape Town. Legal assistance to refugees and asylum-seekers, advocacy interventions on law and policy issues and status determination procedures in Western Cape Province.

Legal Resources Centre



Greenmarket Place
54 Shortmarket Street
Cape Town



021 423 8285



Mon - Fri 08h30 -13h00, 14h00 -16h45



Legal assistance to refugees and asylum seekers in class actions or broad public interest matters.

Black Sash (Cape Town)



3rd Floor, Matador Centre
62 Strand Street
Cape Town



021 425 3417



021 425 3423



info@blacksash.org.za



The Black Sash works in three areas in the social protection arena, with an emphasis on women and children.

People Against Suffering, Suppression, Oppression and Poverty (PASSOP)

- 37 Corner Main Road & Church Street
Wynberg
Cape Town
- 021 762 7322
- 086 517 6812
- office@passop.co.za
- www.passop.org.za
- Paralegal assistance with education, employment and health care rights. Networking assistance. Call or SMS for assistance.

Athlone Justice Centre (LAB)

- Melofin Centere
Old Klipfontein Road
Athlone
- 021 697 5252
- 021 697 5313
- Free legal assistance for people who cannot afford private legal assistance.

Caledon Justice Centre (LAB)

- 19 Donkan Street
Caledon
- 028 212 1815
- 028 212 1826
- Free legal assistance for people who cannot afford private legal assistance.

Cape Town Justice Centre (LAB)

- 60 St Georges Mall
Reserve Bank Building
Central Cape Town
- 021 426 4074
- 021 426 5766
- Free legal assistance for people who cannot afford private legal assistance.

George Justice Centre (LAB)

- Tommy Joubert Building
Corner Craddock and Courtenay Street
George
- 044 802 8600
- Free legal assistance for people who cannot afford private legal assistance.

Stellenbosh Justice Centre (LAB)

- Eikestand Mall
2nd Floor, Room 201
Stellenbosh
- 021 882 9221
- 021 882 9237
- Free legal assistance for people who cannot afford private legal assistance.

Vredendal Justice Centre (LAB)

- 9 Dorp Street
Vredendal
- 027 201 1030
- 027 213 2627
- Free legal assistance for people who cannot afford private legal assistance.

Worcester Justice Centre (LAB)

- 1st Floor, Nedbank Building
Corner High and Stockenström Street
Worcester
- 023 348 4040
- 023 348 4051
- Free legal assistance for people who cannot afford private legal assistance.

Lawyers for Human Rights (Cape Town)

- 24 Burg Street
- 021 424 4762
- 021 424 7135
- Legal assistance on farm workers issues. Will facilitate migrant issues by assisting in contacting LHR in Pretoria or Johannesburg.

KWAZULU NATAL PROVINCE

Lawyers For Human Rights

- Room S104 Diakonia, 20 Diakonia Avenue, Durban
- 031 301 0531
- 031 301 0538
- Mon – Friday 09:00 - 12:00
- Legal assistance with unlawful arrest, detention and deportation. Representation at appeals and reviews. Help with re-unification, resettlement and repatriation. Legal assistance to refugees and asylum-seekers, including advocacy, intervention, law and policy issues in Kwa - Zulu Natal.

Legal Resources Centre

- N240 Diakonia Centre
20 Diakonia Avenue
Durban
- 031 301 7572
- 031 304 2823
- Takes up legal cases that would benefit a group of people.

ProBono.Org

- 7th Floor, Salsbury Centre
Tower A, Suite 701-704
347 – 351 Dr. Pixley Kaseme
West Street
Durban 4001
- 031 301 6178
- 031 301 6941
- A legal clearing house that puts immigration in touch with private lawyers who may take on the matter for free.

Black Sash (Durban)

- Diakonia Centre, 20 Diakonia Avenue
Durban
- 031 301 9215
- 031 305 2817

Durban Justice Centre (LAB)

- Salisbury House, 4th Floor
332 Smith Street
Durban
- 031 304 3290
- 031 304 3564
- Provides free legal services for people who cannot afford private legal assistance.

Empangeni Justice Centre (LAB)

- Mazule House, 7 Maxwell Street
Empangeni
- 035 792 4949
- 035 792 4954
- Provides free legal services for people who cannot afford private legal assistance.

Ladysmith Justice Centre (LAB)

- 371 Marchison
Ladysmith
- 036 638 2500
- 036 637 5036
- Provides free legal services for people who cannot afford private legal assistance.


Pinetown Justice Centre (LAB)


- Upper Ground Floor, 28 Umdoni Centre
Crompton Street
- 031 719 2700
- 031 701 5880
- Provides free legal services for people who cannot afford private legal assistance.


Pietermaritzburg Justice Centre (LAB)


- 183 Church Street
Pietermaritzburg
- 033 394 2190
- 033 342 2576
- Provides free legal services for people who cannot afford private legal assistance

Port Shepstone Justice Centre (LAB)


 Shepstone Mall
Aiken Street
Port Shepstone


 039 688 9600


 039 682 5908


 Provides free legal services for people who cannot afford private legal assistance.

Umlazi Justice Centre (LAB)


 V1333, Ithala Industrial Park
Corner Road 1902 and Mangosuthu Highway
Umlazi


 031 918 8100


 031 906 1477


 Provides free legal services for people who cannot afford private legal assistance.

Verulam Justice Centre (LAB)


 Suite1, Ayesha Razak Centre
23 Groom Street
Verulam


 032 533 1020 / 2654


 032 533 2651


 Provides free legal services for people who cannot afford private legal assistance.

Vryheid Justice Centre (LAB)

 Ground Floor Suite, ABSA Building
199 A Church street
Vryheid

 034 989 8300


 034 989 8311


 Provides free legal services for people who cannot afford private legal assistance.

EASTERN CAPE PROVINCE


Nelson Mandela Metropolitan University Refugee Rights Centre

 Bird Street Campus
Nelson Mandela Metropolitan University
Port Elizabeth


 041 504 4705


 041 504 1674


 linton.harmse@nmmu.ac.za


 Provides free legal assistance to people who cannot afford private legal assistance. Legal assistance provided to refugees and asylum-seekers in Eastern Cape Province.


Legal Resource Centre

 116 High Street
Grahamstown


 046 622 9230


 046 622 3933


 09:00 - 16:30

 Takes up constitutional cases that would benefit a group of people.

Rhodes University Satellite Law Clinic (Queenstown)


 24 Ebdon Street
Queenstown


 045 838 5600


 045 838 5271


 Free legal assistance focusing on farm worker/rural issues.

Black Sash (Port Elizabeth)

 Dorsham House
Corner Elizabeth and Govan Mbeki Avenue, PE

 041 487 3288

 041 484 1107

 Provides paralegal assistance to help secure grants and ensures administrative justice for people. Rights-based information, education and training, community, monitoring, and advocacy in partnership

Aliwal North Justice Centre (LAB)

- 58 Smerset Streer
Aliwal North
- 051 633 2530
- 051 634 2662
- Provides free legal assistance for people who can not afford private legal assistance.

Butterworth Justice Centre (LAB)

- 52 Blyth Street
Butterworth
- 047 491 3271
- 047 491 0904
- Provides free legal assistance for people who can not afford private legal assistance.

East London Justice Centre (LAB)

- 5th Floor, Oxford House
86 Oxford Street
East London
- 043 704 4700
- 043 722 3503
- Provides free legal assistance for people who can not afford private legal assistance.

Grahamstown Justice Centre (LAB)

- 69 High Street
Grahamstown
- 046 622 9350
- 046 622 8873
- Provides free legal assistance for people who can not afford private legal assistance.

Graff-Reinet Justice Centre (LAB)

- 64 Church Street
Graff-Reinet
- 049 807 2500
- 049 892 6033
- Provides free legal assistance for people who can not afford private legal assistance.

King Williams Town Justice Centre (LAB)

- 2nd Floor, Old Mutual Building
Corner of Cathcart and MacClean Street
King Williams Town
- 043 604 6600
- 043 642 4885
- Provides free legal assistance for people who can not afford private legal assistance.

Mthatha Justice Centre (LAB)

- 22 Durban Street
Mthatha
- 047 501 4600
- 047 531 4144
- Provides free legal assistance for people who can not afford private legal assistance.

Queenstown Justice Centre (LAB)


- 1st & 2nd Floor, Gentile Building
2-4 Shepstone Road
Queenstown
- 045 807 3500
- 045 838 4620
- Provides free legal assistance for people who can not afford private legal assistance.


Uitenhage Justice Centre (LAB)


- 32-36 Baird Street
Uitenhage Central
Uitenhage 6230
- 041 991 1811
- 041 991 1814/05
- Provides free legal assistance for people who can not afford private legal assistance.

GAUTENG PROVINCE


Lawyers of Human Rights - Refugee Rights Project


 Kutlwanong Democracy Centre
357 Visagie Street
Pretoria, 0002

 012 320 2943 / 4 / 5


 012 320 2949 / 320 7681


 jacob@lhr.org.za / patricia@lhr.org.za


 Mon - Thurs. 09:00 - 12:00 for intake.


 Legal assistance regarding unlawful arrest, detention and deportation, and repatriation. Assistance with asylum application procedures, appeals and reviews in case of a rejected asylum application. Advice on family reunification, relocation and resettlement. Legal assistance to refugees and asylum-seekers, advocacy intervention on law and policy issues in Gauteng Kwa-Zulu Natal and Limpopo Provinces.

Pretoria Justice Centre (LAB)


 Corner Church and Paul Kruger Street
2nd Floor FNB Building
179 Pretorius Street
Pretoria


 012 401 9200


 012 324 1950 / 012 326 5034

 Provides free legal services to people who cannot afford private legal assistance.


Zimbabwe Exiles Forum

 Kutlwanong Democracy Centre
C/O Lawyers for Human Rights
357 Visagie Street
Pretoria 0001

 012 322 6969


 072 639 3796


 zimexilesforum@gmail.com

 Access to documents, legal advice, human rights violation monitoring.


Ga-Rankuwa Justice Centre (LAB)


 Shop 23, Ga-Rankuwa City Centre


 012 7000 595


 Provide free legal services to people who cannot afford legal assistance


University of Witwatersrand Law Clinic


 1 Jan Smuts Avenue
Braamfontein
Johannesburg

 Private Bag x3
Wits
2050, Johannesburg


 011 717 8562


 011 717 8519


 Mondays from 12h00 onwards.

 Provides legal assistance with asylum applications, appeals and reviews in case of rejected applications and other general legal advice.


Lawyers for Human Rights (LHR)


 4th Floor Heerengracht Building
87 De Korte street (cnr Melle)
Braamfontein

 011 339 1960


 011 339 2665


 joburg@lhr.org.za


 Monday – Thursday 08h00 – 13h00 for walk-ins.


 Provides legal assistance regarding unlawful arrest, detention and deportation. Also assists with asylum application procedures, appeals and reviews in case of rejected asylum applications. Provides legal assistance to refugees and asylum-seekers, advocacy interventions on law and policy issues in Gauteng, Kwa-Zulu Natal and Limpopo provinces.

Legal Resources Centre

 Bram Fischer Towers,
15th and 16th Floor,
20 Albert Street,
Marshalltown,
Johannesburg

 P. O. Box 9495,
Johannesburg, 2000


 011 836 9831


 011 834 4273


 info@lrc.org.za

 Assists with class action legal cases that impact large groups.


ProBono.org


 West Wing, 1st Floor, Women's Jail, Constitution Hill
1 Kotze street
Braamfontein
Johannesburg

 011 339 6080

 011 339 6077


 info@probono.org.za


 Thursdays morning only for refugee matters.


 A legal clearing house that puts immigrants in touch with private lawyers who may take on the matter for free.


Black Sash

 1st Floor Khotso House
25 Anderson street
Marshalltown.


 011 834 8361 / 5


 011 492 1177


 info@blacksash.co.za

 Provides paralegal assistance to help secure grants and ensures administrative justice for people's rights-based information, education and training; community monitoring; and advocacy in partnership.


Section 27

 87 De Korte street
1st Floor, Heerengracht Building
Braamfontein
Johannesburg


 011 356 4100

 011 339 4133


 info@section27.org.za


 Monday – Thursday 08h00 – 13h00 for walk-ins.


 www.section27.org.za


 SECTION 27 is a public interest law centre that seeks to influence, develop and use the law to protect, promote and advance human rights. The name is drawn from the section in the South African Constitution which enshrines everyone's right to health care, food, water and social security.


Tshwaranang Legal Advocacy Centre to End Violence against Women

 9th Floor, OPH Building,
112 Main street corner Eloff street
Near Ghandi Square
Marshalltown


 011 331 0088


 011 403 4267

 011 403 8230


 011 403 4275


 reception@tlac.org.za


 Monday – Friday 08h30 – 16h00. It is better to make an appointment.


 Legal counselling/advice on domestic violence, sexual offences, maintenance, custody access.

Johannesburg Justice Centre (LAB)


 Sedura Building
41 Fox street
Johannesburg


 011 870 1480


 011 838 6658


 Provides free legal aid to people who cannot afford private legal assistance.

Alexandra Justice Centre (LAB)

 650 Louis Botha Avenue
Kew

 011 786 3603

 011 786 0862

 Provides free legal assistance to people who cannot afford private legal assistance.

Benoni Justice Centre (LAB)

- Bedford Court
23 Tom Jones street
Benoni 1501
- P. O. Box 2972
Benoni 1500
- 011 491 1081 or 011 420 2097
- 086 657 9956
- Provides free legal assistance to people who cannot afford private legal assistance.

Vereeniging Justice Centre (LAB)

- 8 Jasmine Mansions
Corner of Leslie and Senator Marks Avenue
Vereeniging
- 016 421 3527
- 016 421 4287
- Provides free legal advice to people who cannot afford private legal assistance.

Germiston Justice Centre (LAB)

- 9th Floor, Standard Bank Towers
President street, Germiston.
- 011 872 1227
- 011 825 7987 / 872 1527
- Provides free legal advice to people who cannot afford private legal assistance.

Krugersdorp Justice Centre (LAB)

- 3rd Floor, ABSA Building
Corner of Human street and Kruger street
Krugersdorp
- 011 660 2335
- 011 660 2050 / 7979
- Provides free legal advice to people who cannot afford private legal assistance.


Soweto Justice Centre (LAB)


- Elize Muller Av
Roodepoort Road
Dobsonville
- 011 988 9011
- 011 988 8975
- jeffs@legal-aid.co.za
- Provides free legal advice to people who cannot afford private legal assistance.


FOOD, SHELTER AND OTHER BASIC NEEDS


FREE STATE PROVINCE

Adventist Development and Relief Agency (ADRA)


 2 Link Road
Bloemfontein


 051 430 4069


 051 430 1502


 Crisis assistance, basic humanitarian needs (food and non-food items), transportation assistance.

South African Red Cross Society

 Van Der Merwe
Rooderwal,9300
Bloemfontein


 051 448 1259


 051 448 1275


 May be able to provide emergency humanitarian assistance. Please call the office beforehand.

LIMPOPO PROVINCE


Future Families (FF)- Musina Office


 10 Harper Street
Musina


 082 671 9166


 Social assistance: Food, shelter/accommodation, hygiene material for women & men, core relief items, access and referrals to health and HIV services, education (sensitization campaigns, early childhood, primary, secondary), grants for chronically ill/disabled, UASC's, vulnerable youth and elderly, psycho - social counselling, funeral contributions, identification of UASC's, BIAs & BIDs for UASC's assistance to SGBV survivors, provided to refugees and asylum - seekers in Limpopo Province.

Children Resource Centre, Musina


 Rollet Kwinda
Ext 2 Musina

 Ms. Ernie Nelusha


 015 534 3413


 Works with unaccompanied migrants' children around Musina.


Tohoyandou Children's House

 Tohoyandou Block
Thunda Maria Road


 Mamane (Social Worker)


 015 962 1524


 078 632 4747

 Provides shelter facilities and looks after all children without parents including migrant children around the Tohoyandou area.


South African Red Cross Society (Mokopane)

 56 Klerk Street
Mokopane

 015 491 3916


 015 491 8210


 georgemamabolo@gmail.com

 May be able to provide emergency humanitarian assistance. Please call the office beforehand.


EASTERN CAPE PROVINCE

Agency for Refugee Education, Skills Training & Advocacy (ARESTA - Eastern Cape)


 15 St Mathews Road, Belgravia
East London


 043 722 1853

 vuyo.aresta@gmail.com


 Social assistance and social cohesion activities: Access to health care services, education (English language training) income - generation activities (Xhosa language training) and advocacy interventions (seminars, events, radio campaigns) to improve public attitude towards refugees and asylum - seekers in Western and Eastern Cape Provinces.

Cape Town Refugee Centre (CTRC) Port Elizabeth Office


 30 Pearson Street
Port Elizabeth


 041 582 1787


 fwamba@ctrc.co.za


 **Social assistance:** Food, shelter/accommodation, hygiene material for women & men, core relief items, access and referrals to health and HIV services, education (sensitization campaigns, early childhood, primary, secondary), grants for chronically ill/disabled, UASCs, vulnerable youth and elderly, psycho-social counselling, funeral contributions, identification of UASCs, BIAs & BIDs for UASCs, assistance to SGBV survivors, self-reliance activities (business skills training, vocational skills training and certification of qualifications) provided to refugees and asylum - seekers in Eastern Cape Province.

Nelson Mandela Metropolitan University - Refugee Right Centre


 Missionvale Campus
Institute for Law in Action (ILA)
Faculty of Law
RRC Building, Cuyler Street Central
Missionvale
Port Elizabeth 6069


 041 540 1310


 041 504 9094

 Provides pro bono legal services and support to refugees, asylum seekers and migrants.


Sex Workers Education and Advocacy Taskforce (SWEAT)


 1st Floor office No 3, Frere Square
58 Frere Road
Vincent
East London


 074 124 0547


 SWEAT establishes visibility of the struggle for a legal and safe adult sex work industry where sex work is acknowledged as work, and where sex workers have a strong voice, which informs and influences wider social debates. SWEAT campaigns for the inclusion of sex workers as respected and valued members of society. Sex workers strongly inform our work. SWEAT's core objective is to provide sex workers with health and rights services while advocating for sex work to be decriminalised in South Africa. We do this through our programme areas. Sex worker Empowerment and Enabling Environment (SWEEP), Advocacy and Law Reform as well as Sisonke movement building.

Diocesan Development Forum


 58 St Patrick's Road
Port Elizabeth


 041 582 4087


 041 582 4089

 Accommodation, Advice and Support to HIV/AIDS patients.


Project for Conflict Resolution and Development


 63 Heugh Street
Walmer
Port Elizabeth


 041 581 2414 or 041 581 2417


 Facilitates processes that enable disadvantaged, at-risk communities and organisations to positively deal with conflict and transformation.

South African Red Cross Society (Port Elizabeth)


 18 Bain Street
Port Elizabeth

 041 585 6745


 041 586 4334


 Tracing services (exchange of family news through Red Cross Societies in various countries). Assistance in reuniting vulnerable persons, such as unaccompanied minors (up to age 18 years) or elderly persons with their families in the host country (or in South Africa), requests for school, university, birth, marriage or death certificates.

South African Red Cross Society (East London)

 16 St.Marks Road
Southernwood
East London


 043 722 2400


 043 743 9033


 Tracing services (exchange of family news through Red Cross Societies in various countries). Assistance in reuniting vulnerable persons, such as unaccompanied minors (up to age 18 years) or elderly persons with their families in the host country (or in South Africa), requests for school, university, birth, marriage or death certificates.


KWAZULU NATAL PROVINCE


Refugee Pastoral Care


 Emmanuel Cathedral
Cathedral Road

 031 307 1074


 031 261 2377


 refpascadbn@iafrc.com


 Food, clothing and shelter for new arrivals, aid to unaccompanied minors, and burials of deceased refugees.


 R18 per night.


Refugee Social Services


 Room N242, Diakonia Centre
20 Diakonia Avenue
Durban

 031 310 3574


 086 602 1690


 yasmin@refugeesocialservices.co.za
ayesha@refugeesocialservices.co.za


 Mon 08:30 is the orientation for newcomers to the centre. Come with asylum documentation.

 Social assistance: Food, shelter/ accommodation, hygiene material for women & men, core relief items, access and referrals to health and HIV services, education (sensitization campaigns, early childhood, primary, secondary, English and French language training), grant for chronically ill/disabled, UASCs, vulnerable youth and elderly, psycho social counselling, funeral contribution, identification of UASC's, BIAs & BIDs for UASCs, assistance to SGBV survivors, self-reliance activities (business skills training, vocational skills training and certification of qualifications) and community mobilisation activities provided to refugees and asylum-seekers in Kwa- Zulu Natal Province.


Refugee Social Services (Pietermaritzburg Office)


 4 Burger Street, The Old Prison
Pietermaritzburg

 031 310 3578


 Same as those offered at Durban Office.

Zoe-Life Innovation Solution (ZL)

 4 Burger Street, The Old Prison
Pietermaritzburg


 031 267 0080


 stephanie@zoe-life.co.za/mike@zoe-life.co.za


 Social cohesion activities: conducting of social cohesion dialogues, community mobilization through media platforms, workshops on the rights of refugees and asylum - seekers, provision of art and photography training courses, as well as family support workshops for refugees, asylum - seekers and South African, mapping of and vulnerability assessments and psycho - social counselling for refugees and asylum - seekers in Kwa-Zulu Natal and Gauteng Provinces.

Kwa Zulu Natal Refugee Council

 Ground Floor, Industry Building House
424 Suite
59 Diakonia Avenue
Durban


 031 304 9456

 086 581 7529


 083 683 8297


 stephanie@zoe-life.co.za/mike@zoe-life.co.za

 Daily 08:30-16:30

 Networking and advocacy with refugee organisations, skills management.


Right2know KwaZulu-Natal

 Room 702 MTB Building
7th Floor
Howard College Campus
UKZN
Glenwood
Durban 4041


 031 260 2825


 www.r2k.org.za


 admin@r2k.org.za


 Rights2know is a democratic, activist-driven campaign that strengthens and unites citizens to raise public awareness, mobilise communities and undertake research and targeted advocacy that aims to ensure the free flow of information necessary to meet people's social, economic, political and ecological needs and live free from want, in equality and dignity in keeping with this commitment, the Right2know Campaign now mobilises on three focuses.

The South African Red Cross Society


 201 Northway
Durban North
Durban


 031 563 2914


 031 653 2929


 Tracing services (exchange of family news through Red Cross Societies internationally), assistance in re - uniting vulnerable persons, such as unaccompanied minors or elderly persons with their families in the host country (or in South Africa).

Union of Refugee Women

 3rd Floor Lionel House
26 Pickering Street
Point Road


 031 332 6265


 Creche for refugee children. Mon-Sat full day.


 R290 per month for 3 - 6 years, R345 per month for under 3 years.

Islamic Relief South Africa

 169 Brickfield Road
Overport
Durban 4000


 031 208 2838


 031 207 9141


 Support orphans, HIV/AIDS counselling and relief, advocacy for refugees and migrants.

WESTERN CAPE PROVINCE


Cape Town Refugee Centre


 123 Main Road
F123 1st Floor Wynberg Centre
Wynberg

 021 762 9670


 021 761 2294


 vuyani@ctrcc.co.za / rene@ctrcc.co.za


 Mon and Tues 09:00-12:00 Thurs by appointment


 Social assistance: Food, shelter/accommodation. hygiene material for women & men, core relief items, access and referrals to health and HIV services, education (sensitization campaigns, early childhood, primary, secondary), grants for chronically ill/disabled, UASCs, vulnerable youth and elderly, psycho-social counselling, funeral contributions, identification of UASCs, BIAs & BIDs for UASCs, assistance to SGBV survivors, self-reliance activities (business skills training, vocational skills training and certification of qualifications) provided to refugees and asylum-seekers in Western and Eastern Cape Provinces.

Catholic Welfare and Development (CWD) - Bonne Esperance Shelter for Women and Children


 37a Somerset Road
Cape Town
8001


 021 425 2095


 021 425 4295


 By referrals from other NGO's only. No walk-ins! Limited assistance with food, accommodation and clothing, daycare and after-school care for children, skills training, language classes, basic business and computer skills. A referral from Cape Town Refugees Centre is required.


Scalabrini Centre of Cape Town

 47 Commercial Street
Cape Town

 021 465 6433


 021 465 6317

 Mon-Fri 09:00-16:30 Every day for food and clothing

 Scalabrini Advocacy Desk: Provide assistance to ensure your human, refugee or labour rights are safeguarded. The client needs to make an appointment with our Advocacy Officer. Scalabrini Welfare Desk: Free walk-in consultation service offering information and referrals for access to education, medical, legal and social assistance Monday-Friday 08h30-16h30. Scalabrini English School: We offer four levels of English training. Classes run twice a week for 2 hours over 5 months. Classes cost R100/term. Registration January + June. Scalabrini Digital Literacy workshop programme: Workshops include basic financial literacy, an introduction to the hospital industry, life skills, CV and cover letter writing and telephone training. The morning session covers the workshops and the Digital Literacy course runs in the afternoon. The cost is R150. Monday to Friday 09h00 to 16h30. Scalabrini Counseling and Trauma counselling: Counseling and Trauma counselling is available. The trauma counsellor utilizes specialized techniques to identify and work through the emotions that clients might have internalized from events in the past. They help those that are suffering from a variety of conditions and need counselling. Monday-Friday by appointment 9h00-16h30.


Right2know National Office

 107 Community House
41 Salt River Rd
Salt River
Cape Town
7925

 021 447 1000


 www.r2k.org.za

 admin@r2k.org.za


 Right2know is a democratic, activist-driven campaign that strengthens and unites citizens to raise public awareness, mobilise communities and undertake research and targeted advocacy that aims to ensure the free flow of information necessary to meet people's social, economic, political and ecological needs and live free from want, in dignity. In keeping with this commitment, the Right2know Campaign now mobilises on three focuses.

Sex Workers Education and Advocacy Taskforce (SWEAT)


 19 Anson Street
Observatory
Cape Town

 021 448 7875

 www.sweat.org.za


 SWEAT establishes visibility of the struggle for a legal and safe adult sex work industry where sex work is acknowledged as work, and where sex workers have a strong voice, which informs and influences wider social debates. SWEAT campaigns for the inclusion of sex workers as respected and valued members of society. Sex workers strongly inform our work. SWEAT's core objective is to provide sex workers with health and rights services while advocating for sex work to be decriminalised in South Africa. We do this through our programme areas. Sex worker Empowerment and Enabling Environment (SWEEP), Advocacy and Law Reform as well as Sisonke movement building.

African Disabled Refugee Organisation

 6 Spin Street, Athlone
Cape Town


 m.anaclet@gmail.com


 086 541 3416


 Rights information, skills training, some food and accommodation assistance.

Islamic Relief South Africa


 62 Little Road
Athlone
Cape Town


 021 696 0145


 021 696 1783

 Supports orphans, HIV/AIDS counselling and relief, advocacy for refugees and migrants

Africa Unite

 6 Spin Street
Cape Town 8001

 021 461 6551


 086 614 5266


Email: info@africaunite.org.za

 Promote human rights and youth development


The Ark City of Refugee

 5 Old Fourie Rd
Cape Town


 021 843 3927


 021 843 3013


 Everyday. Only for homeless and unemployed persons.

 Provides shelter and food for refugees and asylum seekers with valid permits and referrals from Cape Town Refugee centre. Provides school facilities, creche, computer classes and skills training programmes.


Salvation Army (Care Haven)

 22 Tarentaal Road
Bridge Town
Cape Town


 021 638 5511


 021 637 0226


 careaid@iafrica.com

 Counselling, shelter and food for abused women and children only.


The Haven

 Ambagvallei Street
Hugenoot, Paarl


 021 862 1812


 021 862 3120


 info@mweb.co.za

 For adults. R10 per night. R750 monthly fee for pensioners.


Saartjie Baartman Centre

 Corner Klipfontein and Aries Rd.
Mannenberg


 021 633 5287

 021 637 3487


 www.saartjiebaartmancentre.org.za

 Focuses on abused women. Shelter and various other projects.


Rosemoore Shelter for Battered Women and Children


 Cannary Street
Rosemore
George


 /  044 875 1551


 Only for abused women and children. Food and shelter


The South African Red Cross Society

 21 Broad Road
Wynberg 7800
Cape Town

 021 797 5360 or 011 887 3259


 021 797 4711


 079 887 3259


 Tracing services (exchange of family news through Red Cross Societies in various countries): assistance in reuniting vulnerable people, such as unaccompanied minors (up to age 18 years) or elderly persons with their families in the host country (or in South Africa): requests for school, university, birth, marriage or death certificates.

GAUTENG PROVINCE


Jesuit Refugee Service (JRS)

 485 Madiba Street
Arcadia
Pretoria


 012 323 3116


 012 323 3887

 jrspta02@mweb.co.za

 Health services, vocation skills training. Referral letters to hospitals, HIV/AIDS counselling, micro loans and grants for primary education.


Future Families (FF)

 357 Visagie Street
Kutlwanoong Building
Pretoria


 012 320 6838


 jolande@futurefamilies.co.za


 www.futurefamilies.co.za

 Referrals to health and HIV services, education (sensitization campaigns, early childhood, primary, secondary), grants for chronically ill/disabled, UASCs, vulnerable youth and elderly, psycho-social counselling, funeral contribution, identification of UASCs, BIAs & BID for UASCs, assistance to SGBV survivors, provided to refugees and asylum-seekers in Gauteng and Limpopo Provinces.

Xaveri Movement


 140 Visagie Street
Pretoria

 012 326 5311


 012 325 3994


 mande@xaveri.org


 www.xaveri.org

 Emergency short term accommodation assistance, food parcels, creche (current cost is R250 per month), after school activities for children and teenagers.


Jesuit Refugee Service (JRS)

 7 5th Street
La Rochelle
Johannesburg
2190


 011 614 9380


 011 614 9360

 jacob.skhosana@jrs.net


 Social assistance: food, shelter/accommodation, hygiene material for women and men, core relief items, access and referrals to health and HIV services, education (sensitization campaigns, early childhood, primary, secondary, French language training), grants for chronically ill/disabled, UASCs, vulnerable youth and elderly, psycho-social counselling, funeral contributions, identification of UASCs, BIAs and BIDs for UASCs, assistance to SGBV survivors, self-reliance activities (business skills training, vocational skills training, English Language training and certification of qualifications) provided to refugees and asylum-seekers in Gauteng province.

Studietrust (ST)


 87 de Korte street
Braamfontein
Johannesburg


 011 403 1632

 m.hofmeyr@studietrust.org.za


 Tertiary education support: tuition fees, subsistence allowance and learning material for refugee students in South Africa.

Coordinating Body for Refugee and Migrant Communities (CBRMC)


 7 Loveday street corner Frederick street
Marshalltown


 072 222 8755

 info@cbrmc.org

 Assists with access to primary and secondary education, provides orientation to immigrants arriving in South Africa, human rights campaigns, lobbying and advocacy on refugee issues and referrals to NGOs on other issues.


Refugee Ministries Centre

 34 Cooper street
Cyrildene
Bruma area
Johannesburg


 011 622 8771 / 011 615 5608


 info@refugeeministries.org.za

Refugee Children's Project

 11 Natal street
Yeoville
Johannesburg


 P. O. Box 15744
Doornfontein, 2028
Johannesburg

 011 487 0020 / 011 028 8017

 011 487 0020

 rcpsa@rcpsa.org.za

 Mon – Thurs 08h30 – 16h00

 Supports refugee children in particular. Focus on access to schools, assisting with applications for fee exemptions,

debt cancellation for unpaid school fees etc. Assists with providing uniforms, stationery and provides skills training to women and teenagers. Assist with psycho-social support, after school programmes and intermediary programmes for children both in school and out of school. Intern training for social work students and Early Childhood Development programme for children aged 2 to 6 years.

Right2know (Gauteng Office)

5th Floor, Heerengracht Building,
87 De Korte street
Braamfontein
Johannesburg
2001

011 356 5860

gauteng@r2k.org.za

www.r2k.org.za

Right2know is a democratic, activist-driven campaign that strengthens and unites citizens to raise public awareness, mobilize communities and undertake research and targeted advocacy that aims to ensure the free flow of information necessary to meet people's social, economic, political and ecological needs and live free from want, in equality and dignity. In keeping with this commitment, the Right2Know Campaign now mobilizes on three focuses

Sex Workers Education and Advocacy Taskforce (SWEAT)

9th Floor OPH House
112 Main street
Johannesburg

011 331 0077

diannem@sweat.org.za

www.sweat.org.za

SWEAT establishes visibility of the struggle for a legal and safe adult sex work industry where sex work is acknowledged as work, and where sex workers have a strong voice, which informs and influences wider social debates. SWEAT campaigns for the inclusion of sex workers as respected and valued members of society. Sex workers strongly inform our work. SWEAT's core objective is to provide sex workers with health and rights services while advocating for sex work to be decriminalized in South Africa. We do this through our programme areas: Sex Workers Empowerment and Enabling Environment (SWEEP), Advocacy and Law Reform as well as Sisonke movement building.

Central Methodist Church

Corner Pritchard and Small streets
Johannesburg

011 333 7672

011 333 3254

Papillion Development Centre

Corner Mabel and Lily streets
Rosettenville

011 435 9799

086 610 2852

Mon – Thurs 09h00 – 13h00; Sat 09h00 – 13h00

English Classes and computer training, only open to migrants who have documentation. Fee charged for these services. Distributes clothing to orphans and the poor.

Christians for Peace in Africa

20 Rissik and Commissioner streets
4th Floor Office 404
Johannesburg (Head Office)

011 047 1841

072 262 5302

086 690 0601

info@christiansforpeacein africa.co.za

christiansforpeacein africa@gmail.com

christiansforpeacein africa@yahoo.com

<https://christiansforpeacein africa.co.za>

Intakes: Daily: 10h00 to 14h00 but preferably call to book for an appointment.

School matters for asylum seekers and refugees, counselling, second-hand clothing distribution, and other humanitarian assistance, public education on culture of peace, integration, social cohesion and refugee affairs.

African Migrants Solidarity (AMIS)

20 Albert Street Cnr Eloff Street
Braam Fischer Towers, 8th Floor, Office Unit 817-819
Marshalltown, Johannesburg -South Africa

076 286 1511

086 536 6098

amis.southafrica@gmail.com

Gift of the Givers

- 43 Mint Road
Fordsburg
Johannesburg 2025
- 011 832 1546
- 011 832 1535
- info@giftofthegivers.org
- None
- Disaster response humanitarian organisation. No direct intake - prefers liaising with NGOs.

South African National Zakat Foundation (ZANZAT)

- 39 Mint Road
Fordsburg
- P O Box 42656
Fordsburg
2035
- 011 834 6046
- 011 833 4003
- jhb2@sanzaf.org.za
- Welfare: 09:00 - 13:00 Mon, Tues and Thurs
- Humanitarian assistance, business skills training, bursaries. (Zakat is a specific form of charity and only Muslims are eligible to benefit from these zakat-based charities).

Somali Association of South Africa (Head Office)

- 97 7th Avenue (corner of Church Street)
Mayfair
- 011 839 0939
- 011 837 8294
- info@somaliassociation.org
- www.somaliassociation.org (also has a list of regional offices).
- Information sharing, rights education, welfare coordination, rights protection.

Somali Community Board (Head office)

- 144 Central Avenue
Mayfair
- 011 837 2910
- info.scob@gmail.com
- Humanitarian assistance, welfare, assistance in accessing documentation, integration assistance.

African Diaspora Forum

- 9 Harley Street
Yeoville
Braamfontein
Johannesburg
- 011 487 0269
- 0866 648 414
- africandiasporaforum@gmail.com
- www.adf.org.za

Zimbabwe Political Victims Association (ZIPOVA)

- 114 Rissik Street
1st Floor Methodist House
Braamfontein
- 072 517 6066
- 011 832 1535
- Welfare assistance, paralegal assistance, counselling referrals.

Ivorian Community in South Africa

- 8 Frances Street
Yeoville
Johannesburg
- 011 487 0885
- 086 664 8414
- 083 514 7367
- marcgbaffou@yahoo.ca
- www.adf.com.za

SHELTERS IN GAUTENG PROVINCE

Strabane Mercy Centre

- 98 Kerk Street
Johannesburg CBD
- 011 336 2423 / 011 484 1590 / 1
- 011 336 2423
- R5 per day
- Shelter Only men and women over 30 years of age.

Usindiso Sanctuary

- 80 Albert Street
Marshalltown

Johannesburg
- 011 334 1143
- 011 334 1206
- Free
- Shelter for abused women - especially those with children. Capacity for 85 women

Ekhaya Overnight Shelter

- Claim & Smith Street

Next to Europa House & Madula Mall

Hillbrow
- 011 042 7084
- 011 725 6572
- steven@mes.org.za
- R15.00 per night
- Shelter for men and women but no children.

Jabulani Khakibos Kids Centre

- 1 High Street
Berea
- 011 642 7736
- 084 62V1465
- Shelter for boys who have been on the street

Bethany Shelter

- Corner Millbourn Road and Viljoen Street
Bertrams
- 011 614 3245
- 011 624 2647
- dedwards@netactive.co.za
- No fee
- Shelter for abused women. No Fee

Twilight Boys

Shelther for Boys

- 011 484 1590 / 783 1011
- Social worker Emily:** 072 864 4963

The House

- 60 Olivia Road
Berea
- 074 587 7060
- Shelter for girls between 12 and 18 years only. It has a three month limit but this is also dependent on the girl's circumstances. Can be a year for school going girls.


Freda Hartley Shelter for Woman


- 97 Regent Street
Yeoville
- 011 648 6005
- 011 648 3016
- Shelter for women only and their children. No Fee


Place of Refugee


- Corner Johannesburg Road & 11th Street
La Rochelle
- 011 435 2790 or 011 435 9708
- 011 436 2566
- Shelter for men and women.

Bienvenne Shelter


 36 Terrace Road
Bertrams


 011 624 2915


 082 509 2912

 Shelter for newly arrived refugee women and children.
Three months limit. Referrals only.

Rosebank Mercy Centre


 17 Sturdee Avenue
Rosebank


 011 447 4399


 Shelter for single men

 R5 per night.

Pam se Huis


 885 January Masilela Street
Hermanstad


 012 379 7338


 Shelter for only old-age persons and persons living with
disability

 R900 per month

Itumeleng

 53 Plein Street
Sunnyside


 012 343 1373


 Shelter for street children. Boys only between the age of 6 -
18 years. Maximum capacity 18 boys.

Mercy House

 407 Flower street
Capital Park
Gezina

 012 329 5528 / 6682


 012 329 4018


 Shelter. Only accepts referrals from a social worker. For
abused women and children.


PYSCHO-SOCIAL COUNSELLING SERVICES

MPUMALANGA PROVINCE


Lifeline Nelspruit

 8 Hope Street
Nelspruit

 013 755 2635


 013752 8444


Crisis: 013 755 3606


 Limited telephone & face -to face counselling Mon - Fri
08:00 - 13:00


FREE STATE PROVINCE

Lifeline

 10th Strauss Street
Universitas
Bloemfontein


 051 525 2395


 051 522 4199


 Family counselling, marriage counselling, divorce counselling, trauma counselling, play therapy.

EASTERN CAPE PROVINCE

Lifeline PE

 1 Nile Road
Perridgevale
Port Elizabeth 6001


 041 373 8882


 041 373 8880


Crisis: 041 373 8666

 24 hour telephonic crisis counselling.


FAMSA (Grahamstown)

 63 A High Street
Grahamstown 6139


 046 622 2580


 046 622 8494


 famsa@imagnet.co.za

 Family and marital counselling.

PE Mental Health

 21 William Street
Costwold
Port Elizabeth


 041 365 0502


 041 365 0529


 Family counselling by appointment. No fee.

KWAZULU NATAL PROVINCE

Lifeline

 38 Adrian Road
Stamford Hill
Durban


 031 303 1344


 031 303 1419


Crisis: 031 312 2323


WESTERN CAPE PROVINCE

The Trauma Centre for the Survivors of Violence and Torture

 Cowley House, 126 Chapel Street,
Woodstock

 021 461 1113

 021 461 6400

 Counselling for refugees and asylum seekers who are survivors of torture and trauma; individual and family counselling, assistance in integration into South African society; information workshops and support groups.

Lifeline/Childline

- 56 Roeland Street
Cape Town
- 021 461 1113
- 021 461 6400
- Crisis:** 021 461 1111
- 24 hour telephone counselling services

Sonke Gender Justice Network

- 122 Longmarket Street
4th Floor Westminster House
- 021 423 7088
- 021 424 5645
- Crisis:** 021 461 1111
- HIV and Health vulnerabilities and gender issues

GAUTENG PROVINCE

Centre for the Study of Violence and Reconciliation - Trauma Clinic

- 33 Hoofd Street, Braampark Forum 5, 3rd Floor
Johannesburg, 2001, South Africa
- 011 403-5650
- 011 339 6785
- www.csvr.org.za
- info@csvr.org.za
- Mon - Thurs. 09:00 - 16:00 for assessment
- Social assistance: provision of psycho-social health services to SGBV survivors and mentally disabled refugees and asylum-seekers in Gauteng Province. Individual and group counselling to survivors of violence and torture. Facilitates support groups. Training workshops on complex trauma and trauma management. Specialist services for the psychiatric management of survivors of complex trauma and torture. Community outreach programmes to raise awareness on trauma.

Islamic Careline

- 32 Dolly Rathebe Road
Fordsburg, 2033
- 011 373 8080 / 011 383 6085 / 6
- 011 373 8099
- careline@islams.org.za
- Mon-Thurs 09:00-16:00 Fri 09:00-12:00
- Counselling for abused women and children, marital counselling, trauma debriefing, play therapy, HIV/AIDS counselling.
- Donations preferred for face- to- face counselling.


Islamic Relief South Africa

- 57 Mint Road
1st Floor
Fordsburg
- 011 836 1054
- 0800 111 898
- 011 863 1055
- Supports orphans, HIV/AIDS counselling and relief, advocacy for refugees and migrants.


Johannesburg Child Welfare


- 1st Floor, Edura House
41 Fox Street, Corner West Street
Johannesburg
- 011 298 8500
- 011 298 8590
- director@jhbchildwelfare.org.za
- Mon-Fri 08:30 - 16:00
- Counselling and therapy for abused children under the age of twelve years.


Lifeline


 2nd Avenue corner Henrietta Street
Norwood

24 hr Crisis line: 011 728 1347


 011 728 3497


 Direct counselling by appointment only.

 Rape counselling for survivors and family, domestic violence counselling and trauma counselling. Face to face counselling per appointment only.

 Donations accepted.

FAMSA


 234 Lange Street
Brooklyn
Pretoria

 012 4600 733

 086 610 6590

 famsa@absamail.co.za


 By appointment only.

 Family and individual counselling.


 R180 for individual counselling, R220 for couple counselling.

People Opposing Women Abuse (POWA)


 Confidential


 011 642 4345 / 6

24 hr Crisis Line: 083 7651 235 after 16h00


 011 484 3195


 info@powa.co.za

 Telephonic and individual counselling for women, legal advice and court preparation, shelters for abused women.


 Donation basis.

Lifeline


 71 Watermeyer Street
Val de Grace
Pretoria

 012 804 1853 / 5916 / 2434

24 hrs Crisis line: 012 340 2061


 012 804 7039


 counsellor@lifelinepta.org.za


 Rape counselling for survivors and family, domestic violence counselling. Face to face counselling per appointment during office hours.

 Donations accepted


Sonke Gender Justice Network


 62 Juta Street
Stevens Building
Braamfontein

 011 339 3589

 011 339 6503


 info@genderjustice.org.za


 Mon - Fri 08:30 - 16:00


 Addresses gender, HIV, refugee rights and health vulnerabilities through advocacy and training.

EDUCATION AND SKILLS TRAINING

ARESTA (Agency for Refugees Education, Skills Training and Advocacy)


 3 Berverly Street
Athlone CBD
Cape Town


 021 696 5764

 086 514 8956


 coordinator@aresta.org.za/campaign@aresta.org.za


 www.aresta.org.za


 Mon - Thurs: 08:30-16:30, Fri.08:30 – 15:30

 Social assistance and social cohesion activities: Access to health care services, education (English language training) income-generation activities (Xhosa language training) and advocacy interventions (Seminars, events, radio campaigns) to improve public attitude towards refugees and asylum - seekers in Western and Eastern Cape Provinces. Psycho-Social support groups, advocacy, lobbying, information, research and career counselling


Alliance for Refugees in South Africa

 9th Floor Thilbault's House
St George's Street
Cape Town,8001


 021 421 0111



 021 421 2358

 www.africa.org.za


 Skills training, income generation project, information centre, early childhood development, cultural activities.

Excelsior Empowerment Centre


 1st Floor,Schamdoll Centre
54 Halt Road
Elsies River,7490


  021 932 8585


 excelsiorcentre@yahoo.com


 Skills development, language classes, soccer events.


St. Joseph's College/Adult Education Program

 21 Belmont Road
Rondebosch

 021 685 1257

 021 686 92 95

 Saturdays only 09:00 - 17:00

 Skills Training: in sewing and design, business skills, computer skills, alternative health skills. No fees. Some bursaries (for the skills training courses) are available for refugees and asylum seekers that are continuous learners at the college.

INTERNATIONAL ORGANIZATIONS

United Nations High Commissioner for Refugees (UNHCR)

- 8th Floor, Metro Park Building ,
351 Francis Baard & Sisulu Streets
Pretoria
- P. O. Box 12506
Tramshed

0126, Pretoria
- 012 392 1645**
- 012 392 1600
- RSACases@UNHCR.org
- Every Wednesday between 14h00 – 16h00 for Somalis, Ethiopians and Eritreans.

Every Thursday between 14h00 – 16h00 for people of concerns coming from any other country.
- Assists the South African government directly and through implementing partners in providing protection to refugees and asylum seekers to find durable solutions.

United Nations Children's Fund (UNICEF)

- 6th Floor, Metro Park Building ,
351 Francis Baard & Sisulu Streets
Pretoria
- P. O. Box 4884
Pretoria
0001
- 012 354 8200/1
- 012 354 8293/4/5
- unicefsa@unicef.org.za / pretoria@unicef.org
- Assists with support for the protection and welfare of children.

Amnesty International South Africa

- No 3 Glenhove Road, Ground Floor,
Rosebank
- +27 11 283 6000
- +27 11 447 1734
- info@amnesty.org.za
- Promotes and advocates on human rights.

International Organization Migration (IOM)

- 353 Festival Street,
Hatfield
Pretoria
- P. O. Box 55391
Arcadia, 0007
Pretoria
- 012 342 2789
- 012 342 0932
- mrf-pretoria@iom.int

jogina@iom.int / somollo@iom.int
- Voluntary return assistance: transport costs, voluntary repatriation grants, counselling, reception and integration assistance for refugees returning to countries of origin from South Africa.

The South Africa Red Cross


- 221 Block B, Ground Floor


Francis Baard Street-Festival Street
Hatfield
0083
Pretoria
- P. O. Box 11067
Hatfield, 0028
Pretoria
- 012 431 8610/12
- 012 431 2006
- Provides humanitarian assistance for people affected by conflict and armed violence, and promotes the laws that protect victims of wars.


International Committee for the Red Cross (ICRC)


- 202 East Avenue,
Arcadia
Pretoria
- P. O. Box 11067
Hatfield, 0028
Pretoria
- 012 430 7335
- 012 430 4471
- pre_prot@icrc.org / pre_pretoria@icrc.org
- www.icrc.org
- Assists with family tracing.


International Organisation for Migration (IOM)

 80 Strand Street
2nd Floor
Cape Town

 021 425 4038

 021 419 3725

 iomcpt@iom.int

 Assists with voluntary return and transportation, migration health, counter-trafficking and migration information.

United Nations High Commission for Refugees (UNHCR)


 9211 Long Market Street
2nd Floor, Protea Assurance Building
Cape Town


 021 483 9860 / 2783 / 9859 / 9858


 021 483 9249


 kawuma@unhcr.org

International Organisation for Migration (IOM)


 Commercial City Building
Suite 1606
40 Dr. AD Xuma Road


 031 304 4057


 iomdurban@iom.int


 Assist with voluntary return and transportation, migration health, counter-trafficking and migration information.


International Organisation for Migration (IOM)


 21 Wilem Smit Street
Musina

 015 534 1314


 015 534 3413


 iommusina@iom.int


 Mon - Friday 09:00 - 12:30


 Assists stranded migrants. Assists with protection issues, family tracing, assisting with unaccompanied minors and other related activities.


United Nations High Commissioner for Refugees


 10 Irwin Street
Musina


 015 534 2381

 015 534 2381


 rsapr@unhcr.org


 <https://www.unhcr.org/south-africa.html>


 08:00 - 13:00, 1400: - 17:00 (Mon - Thurs)
08:00 – 13:30 Fridays


 UNHCR provides protection, humanitarian and advocacy services for refugees in Musina through its partner organisations.


Save the Children UK

 10 Harper Road, Ext 8
Nancefield Township, Musina

 015 534 3305


 015 534 3304


 No direct services at this office.

 Provides support to over 14 centres in Musina that provide humanitarian aid to migrant children.


NATIONAL NON-GOVERNMENTAL ORGANIZATIONS


African Centre for Migration and Society

 Room 2191, South West Engineering Building,
East Campus
School of Social Sciences
University of Witwatersrand


 P. O. Box 76
Wits 2050

Johannesburg


 011 717 4033


 011 717 4040


 info@migration.org.za


 An academic programme on forced migration.

Law Society of South Africa


 304 Brooks street ,
Menlo Park
Pretoria

 P. O. Box 36626
Menlo Park
0102, Pretoria


 012 366 8800


 012 362 0969


 LSSA@LSSA.org.za

 Assists with the identification of attorneys who specialise
in immigration and refugee law in your area.


Parliamentary Monitoring Group

 2nd Floor, Associated Magazines
21 St Johns street
Cape Town 8001


 021 465 8885


 021 465 8887

 info@pmg.co.za


 Monitors the proceedings of South African Parliamentary
Committees and makes available the minutes of such pro-
ceedings.

Legal Aid South Africa (LAB) (Head Office)


 29 De Beer Street
Braamfontein
Johannesburg

 011 877 2000


Toll-free: 0800 110 110


 011 877 2222

 communications@legalaid.co.za


 The LAB provides free legal services to people who cannot
afford private legal assistance in South Africa through its
offices in every region.

Jesuit Refugee Service Regional Head Office


 31 Hathorn Avenue
Maryvale
Johannesburg

 011 618 3404


 Tim.smith@jrs.net

 The regional office does not provide direct services to
refugees but coordinates all the work of the JRS offices in
the region.


Family and Marriage Society (FAMSA)

 15 Pascoe Avenue
Kempton Park
Gauteng

 011 975 7107 / 1061

 011 975 7108

 national@fmsa.org.za

 Family and marital counselling.

QUICK REFERENCE TO USEFUL WEBSITES

Adonis Musati Project	https://www.adonismusatiproject.org
African Centre for Migration & Society	www.migration.org.za
Catholic Parliamentary Liason Office	www.cplo.org.za
Commission for Conciliation Mediation and	www.ccma.org.za
Commission on Gender Equality	www.cge.org.za
CoRMSA	www.cormsa.org.za
Department of Health	www.doh.gov.za
Department of Home Affairs	www.dha.gov.za
Department of Social Development	www.dsd.gov.za
Doctors Without Borders	https://www.msf.org.za
Independent Complaints Directorate	www.icd.gov.za
International Organisation for Migration	https://southafrica.iom.int
Jesuit Refugee Service	https://jrs.net/en/country/south-africa
Lawyers for Human Rights	www.lhr.org.za
Legal Resources Centre	https://lrc.org.za
Messina Legal Advice Centre	https://www.facebook.com/MusinaLegal
Nelson Mandela University Refugee Rights Centre	https://cla.mandela.ac.za/Refugee-Rights-Centre
Refugee Social Service	https://refugeesocialservices.co.za
SA Human Rights Commission	https://www.sahrc.org.za
Save the Children	https://www.savethechildren.org.za
Scalabrini Centre of Cape Town	https://www.scalabrini.org.za
South African Catholic Bishops Conference	https://sacbc.org.za
South African Government Information	www.info.gov.za
Southern African Migration Project	https://samponline.org
UN High Commission for Refugees	https://www.unhcr.org
UNICEF	www.unicef.org/southafrica
University Of Cape Town Refugee Rights Unit	http://www.refugeerights.uct.ac.za

NATIONAL EMERGENCY AND HELP LINES

Ambulance	10177
Fire Brigade	10177
Police Emergency	10111
Women Abuse Helpline	0800 150 150
Childline	0800 055 555
AIDS Helpline	0800 012 322
AIDS Hotline	0800 110 605
National Network on Violence against Women	012 348 1234 011 838 0411
Be Court Wise	083 22 99 440
United Nations High Commissioner for Refugees	012 338 5302
Cancer Helpline	0800 22 66 22
DHA Assistance Hotline	0800 60 11 90
DHA Counter-Corruption Line	0800 701 701
LoveLife	0800 121 900
LifeLine Counselling Service	0861 322 322
Commission for Consiliation, Mediation and Arbitration	0861 16 16 16

SACBC MIGRANTS AND REFUGEES DESK

JOHANNESBURG:

1. SACBC - Migrant and Refugee Office

(Southern African Office running from Catholic Archdiocese of Johannesburg). <https://sacbc.org.za>

2. Pastoral Care for Migrants and Refugees - Catholic Archdiocese of Johannesburg (1998).

Programmes: Formation for Parishes and Coordinators. Direct Attention & Skills to migrants/refugees and South Africans. Pastoral Care in Parishes/Reconciliation, Liturgy/Counseling. Home visits. Women Empowerment. Networking and Referrals. Email: pastoral-care@gmail.com and <https://www.catholicjhb.org.za>

3. Bienvenu Shelter

Bienvenue shelter, 2001, for refugees, migrants and displaced Women and their Children, and empowerment programme Mother Assunta Training Centre. They provide temporary accommodation to mothers and their children and professional development for migrants and refugee, including empowerment to women at local community. The Shelter provides them with safe accommodation, food, access to medical care, and legal documentation. <https://bienvenushelter.org>

4. Jesuit Refugee Service - JRS (Johannesburg and Pretoria).

Services Provided: education, health, livelihoods, psychosocial, pastoral care, and advocacy. The Xenophobic attacks are really a challenge to our work as a refugee organization. It affects both staff and beneficiaries. <https://jrs.net>

5. Society of Jesus and the Jesuit Institute South Africa

Jesuit Priests through their apostolate – Advocate in favor of human dignity of Migrants and Refugees. They are present through their ministry of education, human rights and special attention to refugees. During Xenophobia attacks they issued a Statement requesting for calm and peace. (<https://sj.org.za>)

6. Holy Trinity Catholic Church in Doornfontein

It is situated at the inner-city of JHB and is also a service for homeless and needy migrants and refugees. <https://holy.trinity.joburg>

7. St. Patrick's Catholic Church – La Rochelle. Scalabrinian Fathers – pastoral work on migration. www.stpatricklarochelle.org

8. Three2Six - At Sacred Heart College. To provide access to quality bridging education for refugee children, to support them to integrate into a public school. <https://www.three2six.co.za>

PRETORIA:

1. Pastoral Care for Migrants and Refugees – Catholic Archdiocese of Pretoria

they are busy organizing the parishes and outstations. <http://archdioceseofpretoria.org.za>

2. SACBC

Counter Trafficking in Person Office (CTIP) (South Africa, Botswana and Eswatini). The CTIP is a joint project of the Leadership Conference of Consecrated Life [LCCL(SA)] Their vision is the creation of a world in which all its peoples are safe, respected, valued and given the dignity which is their fundamental human right; a world where no one seeks to exploit and enslave another for the purpose of any gain. <https://sacbc.org.za>

DURBAN:

Pastoral Care for Refugees and Migrants

Catholic Archdiocese of Durban. Pastoral work. Accommodation for new arrivals, food parcels. Teaching English and IsiZulu to refugees. Provision of school uniforms and a subsidy of school fees. Social cohesion programmes in network with other organizations. Running Lazarus House – A shelter for vulnerable women and children. Interventions during xenophobic attacks by providing support (accommodation to victims, clothes, food and etc.). www.catholic-dbn.org.za

CAPE TOWN:

1. CPLO - Catholic Parliamentary Liaison Office

SACBC Office (South Africa, Botswana and Eswatini). The CPLO is the official vehicle for contact and dialogue between the Catholic Church in South Africa on the one hand, and the country's Parliament and government on the other.

<https://www.cplo.org.za>

2. SIHMA

Scalabrini Institute for Human Mobility in Africa. It is an International Center of Studies on Migration. Conducts research that contributes the development of informed policies and promotes the rights and dignity of migrants and refugees in Africa. <http://sihma.org.za>

3. Scalabrini Centre of Cape Town

Provides Paralegal & Advocacy, Welfare, Employment access programme, English School, Women's platform, Unite Youth, Child & Youth Care Centre. <https://scalabrini.org.za>

TZANEEN DIOCESE (MUSINA)

Catholic Shelter for Women and Children in Musina - Border of South Africa and Zimbabwe. At this moment they have 120 women and around 30 children. From the beginning this was meant to be a short-term response to an emergency situation.

DIOCESE OF WITBANK

Started the work of **Pastoral Care for Migrants and Refugees** at Lebombo Border (both sides), Eswatini and Limpopo. Ongoing organizing the region. Workshop on Migration took place at Hazyview on July 19th 23rd 2018.

DIOCESE OF ALIWAL NORTH

Services Provided for Stateless Children. (*Service in collaboration with LHR – Ms Lusungu Phiri*) Court case CCT 19/19 in network with Centre for Child Law won the case that started 2017, for undocumented children to study and to have the right application for their documentation.